Managed Patching Solution

SOLUTION SHEET

Purposely Built for Your Needs.

New Era Technology's Managed Patching solutions allow your organization to focus on IT initiatives and business objectives. Purposely design-built for each customer, New Era's solutions help you meet organizational standards, goals, and timelines.

Remediation of failed patches are included as part of the managed patching service to help ensure your systems are always up to date. New Era's solution also includes reporting, real-time compliance dashboard, and system management portal access.

Process

1. **Define Microsoft Update Policies:** Set a schedule of when Microsoft patches are installed
2. **Define Third-Party Update Policies**: Set a schedule when third-party patches are installed
3. **Define Reboot Policies**: Set a schedule of when devices will reboot
4. **Define Approval Policies:** Set rules to auto approve, ignore, or deny patches
5. **Assign Policies:** Add, swap, or remove policies applies to groups

Contact Us Today.

New Era Technology is a leading, global managed services technology provider. With offices worldwide, we have an extensive team to work in partnership to meet your goals.

To learn more about our Managed Patching Solution, schedule a meeting by visiting neweratech.com/us/contact-us/ or call us at 877.696.7720

Patching

- **Windows**: Critical, Security, Important
- **Third Party**: Browsers, Readers, Players
- **Patch Remediation**

Remote Monitoring & Management

24/7/365 Monitoring, Alerting, & Automation:

- System Uptime, Thresholds & Capacity
- Proactive Intelligible Alerting
- Solving issues before problems begin

Compliance

- Scheduled Reporting
- Real-time Dashboard
- Service Delivery Reports
- Remote Access Control Reports